DU051(K)

UniSHAMS

Universiti Islam Antarabangsa Sultan Abdul Halim Mu'adam Shah

INTERNATIONAL STUDENT HANDBOOK

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SETARA SERDAYA SAING (COMPETITIVE)

TOP 1 IPTS IN MALAYSIA

TOP 1 IPTS IN KEDAH

10 BEST IPTS IN MALAYSIA

TOP 39 IPTS IN RESEARCH

31 1994-2025 UniSHAMS

UniSHAMS

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Hi There!

We take this opportunity to welcome you and also wish you successful and happy stay in Malaysia. Venturing to Malaysia for further studies will open up new experiences for you, as it has for other international students who made the decision to study here, as Malaysia is known for her diversity of cultures, natural beauty and modern business environment and workforce.
The objective of this handbook is to provide the international students useful information related to studying in a UniSHAMS

1

This handbook has been compiled to guide you through some of the procedures and requirements you need to take note of, both before and after your arrival in Malaysia. It contains information which ranges from important immigration regulations to directions, transportation, services and activities available at the UniSHAMS campus.

2

It also contains information on the weather, banking, some local customs, accommodation choices, emergency and useful telephone numbers and addresses of relevant embassies and high commissions in Malaysia.

3

4

We hope that you will find this handbook useful in helping you settle into your new environment. Please take the time to read and understand the information it provides

Table Of Contents

INDEX	PAGE
Welcome Remarks from Chief Minister of Kedah	1
Foreword from Member of the Kedah State Executive Council	2
Introduction from Vice Chancellor of UniSHAMS	3
Introduction : Brief Facts About Malaysia	4-5
About UniSHAMS	6-8
Pre-Arrival Information i. EMGS and Immigration Rules & Regulations ii. Personal Bond Requirements iii. English Language Requirements iv. End-to-end Process: From Student Application to Student Pass Approval	9 10 11 12-13 14-15
Travel Arrangement Information i. Flight Arrangements ii. Travelling iii. Your Way to Campus: Buses, Trains & More	16 17 18 19-20
Post-Arrival Information i. Medical Screening ii. Flow Chart of Post Arrival iii. Comprehensive Insurance Plan for University Students	21 22-24 25-26 27
UniSHAMS Requirements i. Rules and Regulations Of Student Conduct ii. Examination Rules & Regulations iii. Withdrawal from Programme	28 29 29

Table Of Contents

INDEX	PAGE
EMGS and Immigration Requirements	30
i. Student Pass and VISA	31-32
ii. Renewal Student Pass	33-35
iii. Shortening/Cancellation of Student Pass	36-38
iv. Transfer of Student Pass	39
Fees	40
i. Student Pass Fees by Year	41
ii. Penalty for late Submission Of Student Pass Renewal	42
Policy	43
i. Tuition Fees Policy	44
ii. Tution Fees Payment Policy	45
iii. Tuition Fees Refund Policies for Student who Withdraw/Quit after Registering	46
iv Forfeiture of Collateral and Personal Bond Policy	46
Meet and Greets	47
Student Dress Code	
i. Dress Code for Male Students	48-49
ii. Dress Code for Female Students	50
iii. Dress Code for Non-Muslim Female Students	51

Table Of Contents

INDEX	PAGE
Safety and Emergency Guidelines i. General Safety Tips ii. Campus Security iii. Health and Medical Emergencies iv. Natural Disasters & Crisis Managements v. Personal Safety Measures vi. Reporting and Seeking Help vii. Key Emergency Contacts viii. Preparing for Emergencies	52 53 54 55 56
Miscellaneous	57
List of Hospitals /Clinics Nearby Campus	58-60
Useful Information i. List of Embassies / Missions	61-70
A Glimpse of Our Campus	71-73
University Activity Highlights 2025	74-78
Kedah Tourism	79-86
Students' Guide to Accommodation Hotels at Sungai Petani Hotels/Homestays at Kuala Ketil	87-90
Spice Trails of Kedah	91-94

DU051(K)

UniSHAMS
WADI KECEMERLANGAN UMMAH

Selamat
PELAJAR
SESI KEMAS
www.unishams

www.unishams

Welcome Remarks
from Chief Minister of Kedah

Assalamualaikum Warahmatullahi Wabarakatuh,
Salam Sejahtera, and Warm Greetings.

It gives me great pleasure to welcome all international students to Universiti Islam Antarabangsa Sultan Abdul Halim Mu'adzam Shah (UniSHAMS), an institution founded on the rich intellectual and spiritual heritage of Kedah Darul Aman. Your decision to pursue your education in this state, known for its peace, wisdom and long-standing tradition of Islamic scholarship is one we deeply honour.

As Kedah continues to strengthen its position as a centre of high-quality Islamic education, UniSHAMS stands at the forefront of nurturing holistic, ethical and globally minded graduates. We believe your presence enriches our academic environment and strengthens our commitment to becoming a hub of international knowledge exchange.

This handbook serves as your guide in navigating life at UniSHAMS and within the vibrant multicultural society of Malaysia. I encourage you to embrace the opportunities, build meaningful friendships, and contribute positively to the community around you.

May your academic journey in Kedah be fruitful, inspiring, and filled with personal growth.

Wassalamualaikum Warahmatullahi Wabarakatuh.

YAB Dato' Seri Haji Muhammad Sanusi bin Md Nor, SPMK., AMK.
Chief Minister of Kedah Darul Aman

Foreword
from Member of the Kedah State Executive Council,

Assalamualaikum Warahmatullahi Wabarakatuh and Warm Greetings.

I am delighted to welcome you to UniSHAMS and to the state of Kedah, a land known for its history, serenity, and commitment to educational excellence. Your decision to continue your studies here reflects trust and we are committed to ensuring that your journey is supported, meaningful and transformative.

As Kedah continues to expand its global academic collaborations, international students like you play a significant role in enriching our higher education ecosystem. You are now part of a diverse and vibrant community that values knowledge, integrity, cross-cultural engagement and innovation.

This handbook is designed to help you adapt smoothly to academic life, campus culture, and the practical processes of living in Malaysia. I encourage you to explore, participate, and make the most of your learning experience. Kedah welcomes you not just as a student—but as a valued member of our growing international family.

May your time in UniSHAMS bring success, wisdom, and lasting memories.

Wassalamualaikum Warahmatullahi Wabarakatuh.

YB. Prof. Dr. Haim Hilman bin Abdullah, AMK.
Member of the Kedah State Executive Council,
Chairman of the Committee on Industry & Investment,
Higher Education and Science, Technology & Innovation of Kedah

Introduction
from the Vice Chancellor of UniSHAMS

Assalamu Alaikum Warahmatullahi Wabarakatuh,

It is with great pleasure that I welcome you to Universiti Islam Antarabangsa Sultan Abdul Halim Mu'adzam Shah (UniSHAMS), a distinguished institution where academic excellence is nurtured alongside spiritual and ethical growth. As an international student, you are now part of a vibrant and diverse community that values knowledge, integrity, and global engagement.

At UniSHAMS, we are committed to providing a holistic educational experience that combines rigorous scholarship with the principles of Islam. Our faculty members, support staff, and student services are dedicated to helping you thrive—academically, personally, and socially—throughout your journey here.

This handbook has been thoughtfully prepared to guide you through the essential aspects of university life, from academic procedures to cultural adaptation and practical matters. We encourage you to explore its contents thoroughly and make full use of the resources available to you. I encourage you to participate actively in campus life, expand your networks, and make the most of the opportunities presented here. May your time at UniSHAMS be filled with meaningful growth, personal success, and memorable friendships.

May your time at UniSHAMS be filled with meaningful learning, lasting friendships, and personal growth. We look forward to witnessing your contributions to our university and beyond.

Wassalamu Alaikum warahmatullahi wabarakatuh.
Regards,

PROF. DR. MOHD AMY AZHAR BIN DATO' HJ. MOHD HARIF, C.A.(M), AMP., PPS.
Vice Chancellor

Introduction

Brief Facts About Malaysia

Malaysia is a beautiful and diverse country with many highlights. The many different regions, each with their own characteristic features, make this country the perfect destination for tourists. However, Malaysia does not entirely depend on tourism. This country's economy has been going strong for years. On the contrary to what some people (still) believe, Malaysia is not a third world country. The country has developed enormously in the past 50 years, and this is clearly noticeable when visiting it.

Especially in Malaysia's capital, Kuala Lumpur, you will see many modern buildings, a modern light rail transit system, many luxurious shopping malls and countless expensive cars on the roads. Life outside of the capital is often less developed; but even there the times of people only being able to afford a motorcycle are long gone.

Malaysia is in Southeast Asia, between Singapore, Thailand and Indonesia. The huge island of Borneo is shared with Brunei and Indonesia, and borders in the north to the Philippines.

9 Facts about Malaysia

Population
Approximately 36 million

Chief of State
The 'Yang Di Pertuan Agong' (King)

Head of Government
Prime Minister

Climate
Average daily temperature 32 degrees Celsius

Official Religion
Islam

Monetary Unit
Ringgit or Malaysian Dollar (RM)

People
Malay, Chinese, Indian and other ethnic groups

Culture
Multi-racial

Capital City
Kuala Lumpur

About UniSHAMS

UniSHAMS – Cordoba of Kedah

Sultan Abdul Halim Mu'adzam Shah International Islamic University (UniSHAMS) is a university wholly owned by the State Government of Kedah Darul Aman and registered with the Ministry of Education Malaysia (DU051(K).

UniSHAMS was previously known as the Islamic Religious Institute of Kedah Darul Aman before being upgraded to INSANIAH University College (KUIN) on 18th May 2006. The Kedah state government has determined to create an Islamic higher education centre in the state that is compatible with the status of a country that excelled in the history of the development of Islamic science once upon a time.

The initial objective of establishing the Islamic Religious Institute of Kedah Darul Aman is to produce more Islamic professionals who can lead the community and develop Islamic knowledge. In addition, it accommodates religious school graduates to pursue their studies at a higher level.

The establishment of the Islamic Religious Institute of Kedah Darul Aman is also to restore the true tradition of Islamic studies for the religion, the nation and the country. His Majesty the Sultan of Kedah Darul Aman has approved the Enactment of the Islamic Society of Kedah Darul Aman which was approved by the State Legislature on 7th December 1994 under Enactment Number 4 of 1995.

With the establishment of the Islamic Religious Institute of Kedah Darul Aman, a new history was recorded for the State of Kedah, creating a genuine and University-level Islamic higher education centre. This is very significant for a state that has numerous centres for Islamic studies for ages.

About UniSHAMS

UniSHAMS – Cordoba of Kedah

One of the main objectives for the establishment of the Islamic Religious Institute of Kedah Darul Aman is to improve the quality of Islamic studies and the Arabic language. It is intended to produce a generation of scholars, intellectuals and experts who are authoritative, capable, faithful, and respond to the needs of Islamic affairs from time to time.

In the early stages of its establishment, the Islamic Religious Institute of Kedah Darul Aman conducted a university-level twin study program with Al-Azhar University, Egypt which had conferred Degree, Diploma and Certificate. The Islamic Jamia Kedah Darul Aman has established three majors: Major in Sharia, Major in Usuluddin and Major in Arabic

The academic year started on 2nd January 1996. Arabic is the medium of instruction, while English is a compulsory subject. The Institute of Islamic Religion Darul Aman uses a tenure system to match the system used at Al-Azhar University. To maintain the academic quality of Jamia Islam Negeri Kedah Darul Aman, academic personnel are selected among reputable scholars with a Doctor of Philosophy or equivalent.

UniSHAMS aims to become an international knowledge centre to produce graduates who can master knowledge in the professional and religious fields leading towards excellence in this world and the hereafter.

About UniSHAMS

UniSHAMS – Vision, Mission & Motto

OUR VISION

To be a global Islamic University through integration of knowledge and wisdom

OUR MISSION

To produce holistic scholars and noble professionals

OUR MOTTO

Sustaining knowledge through wisdom

Pre-Arrival Information

- EMGS & Immigration Rules and Regulations
- Personal Bond Requirements
- English Language Requirements
- End-to-End Process: From Student Application to Student Pass Approval

Pre-Arrival Information

EMGS & Immigration Rules and Regulations

1.There are three documents required when entering Malaysia

i. eVAL (Electronic VISA Aprroval Letter)

ii. Single Entry Visa (SEV)

iii. Malaysian Digital Arrival Card (MDAC)

For further information, students can obtain details from the following UniSHAMS Official website: Center for International and Collaborations Centre. (CIRC).

2. International Student who are on social visit pass or those holding other passes (e.g. dependent pass, social visit pass, MM2H pass, student pass from other institutions) are still required to apply for a student pass through UniSHAMS Global/CIRC.

3. Student may also check the status of his/her student pass application through EMGS website at “Track my Visa Application” via the link: https://educationmalaysia.gov.my/

4. Student pass must be valid and renewed throughout the duration of study.

5. Students who finished their study are obligated to shorten the student pass at the end of study or apply for ‘Graduate Pass’ from https://educationmalaysia.gov.my/ if eligible.

Pre- Arrival Information

Personal Bond Requirements

Personal Bond is a security sum to ensure that an international student will comply with the provisions of the regulations made there under and with any conditions imposed in respect of or instructions endorsed on such student pass. International students are required to pay a personal bond once only during their study. The amount will be refunded at the end of their study upon request subject to deduction of any outstanding fee, fine or debt to university. The current rate for Personal Bond can be checked at:

https://visa.educationmalaysia.gov.my/media/cms_upload/Personal-Bond-Requirementsv1.2.pdf -> Personal Bond Fees

Education MALAYSIA

ATTACHMENT 4

Education Malaysia Global Services

PERSONAL BOND REQUIREMENTS

RM 2,000
- Canada
- USA
- Colombia
- Angola
- Burkina Faso
- Burundi
- Cameroon
- Central African Republic
- Republic of the Congo (Congo-Brazzaville)
- Democratic Republic of Congo
- Cote D'Ivoire
- Djibouti
- Equatorial Guinea
- Eritrea
- Ethiopia
- Guinea-Bissau
- Ghana
- Liberia
- Mali
- Mozambique
- Niger
- Nigeria
- Rwanda
- Western Sahara

RM 1,500
- Saudi Arabia
- Australia
- British C.I
- Brunei
- China
- Europe
- Iran
- Iraq
- Portugal
- Taiwan
- Tunisia
- Vietnam

RM 1,000
- Japan
- South Korea
- Macao
- Hong Kong

RM 750
- Bangladesh
- Philippines
- India
- Myanmar
- Nepal
- Pakistan
- Sri Lanka

RM 500
- Indonesia

RM 300
- Thailand

RM 200
- Singapore

RM 1,500
Fee for all other countries

Pre-Arrival Information

English Language Requirements

1. The Ministry of Education is implementing the requirement of English Language for international student to meet the required level.
2. Therefore, it is necessary for you to inform us if you have English language certificate (PTE/ IELTS/TOEFL/CAE/CPE/MUET).
3. For those who have not met the required level you will have one of the **3 options**:

- Sit for an examination for English language certificate (PTE/ IELTS/TOEFL/CAE/CPE/MUET) on your own and obtain the required level before applying to study in UniSHAMS or
- Take UniSHAMS English preparatory class program within the first 12 months of your student pass and sit for MUET examination. You are only allowed to register for the semester for the main course after you have passed the MUET with the required level or
- You are required to leave Malaysia in the event you fail to obtain the required level within 12 months of your first-year student pass.

Note: If you have any question on English Language requirement, please do not hesitate to contact our representatives at:

i. UniSHAMS Academic (for undergraduate):
Office: 604 4991088/1089 / +6018-9296150

ii. UniSHAMS Graduate School (for postgraduate):
Office: 604 499 1113 / +6011-28472772 (Whatsapp)
Email: kemasukanrekod.pps@unishams.edu.my

Pre-Arrival Information

English Language Requirements

For course(s) that do not state the English Language requirement, the minimum requirement level as follows:

English Certificate	Diploma	Bachelor	Master	Phd
IELTS	4.0/CEFR B1	5.0/CEFR B1	5.0/CEFR B1	5.0/CEFR B1
TOEFL PBT	397	410-413	410	413
TOEFL IBT	30-31	33	40	46
CAE	160/CEFR B2	160/CEFR B2	160/CEFR B2	160/CEFR B2
CPE	180/CEFR C1	180/CEFR C1	180/CEFR C1	180/CEFR C1
PTE	36	43	47	51
MUET	Band 3.0	Band 3.5	Band 4.0	Band 4.0

Note: English Language **exemptions** are granted to international students from ***Serumpun* Countries** (Indonesia and Southern Thailand) for approved programmes with more than one medium of instruction, provided that the programme is **conducted entirely in the Malay language**.

Pre-Arrival Information

End-to-End Process: From Student Application to Student Pass Approval

1 Submit application through system

Prospective students submit their applications online through the Online Application System: https://app.unishams.edu.my.

2 Screening application

1.The application data will be screening by CIRC to determine whether it is **complete or incomplete.**
2.If incomplete, a notification will be sent to the prospective student.

3 Verification application

The complete application will be verified by the kulliyyah.

4 Preparation of Offer Letter

If the prospective student is eligible, the offer process will be carried out by CIRC/UGS and an offer letter will be issued. Applicants can check their application status through the Online Application System

5 Payment for processing VAL

Verify the payment of fees for the VAL process if the prospective student agrees to accept the offer

6 VAL application

1.The VAL application will be submitted through the STAR system developed by Education Malaysia Global Services
2.The VAL application process takes at least 10 working days

7 VAL Approved

Students who successfully obtain the VAL will be notified via email. The validity period of the VAL is six months from the date of issuance

8 Preparing documents to enter Malaysia

Students who intend to enter Malaysia must prepare three essential documents
i.Flight Ticket,
ii.E-Visa, and
iii.Malaysian Digital Arrival Card (MDAC)

Pre-Arrival Information

End-to-End Process: From Student Application to Student Pass Approval

9

Obtain SEV/eVISA + MDAC + Inform Arrival (~3days)

1.Apply Single Entry Visa (SEV) at the nearest Malaysian Embassy using your eVAL or apply for an e-VISA online through the official Malaysian Immigration website.
2.All travelers must also complete the Malaysia Digital Arrival Card(MDAC) online within 3 days before entering Malaysia.
3.Provide your passport details, arrival date and entry point then inform UNISHAMS/CIRC of your confirmed travel details

10

Arrived at Airport

Upon arrival at KLIA, an EMGS representatives will assist you at the immigration checkpoint.

11

Medical Check-up (~3-7 days)

1.Within 7 days after arrival, complete your medical screening at an EMGS-approved clinic.
2.If the screening fails, EMGS will inform your institution for a second screening.
3.If the second result fails, your Student Pass Application will be rejected, and you may need to leave Malaysia.

12

Pay Personal Bond Fees (~1-2days)

1.Pay the Personal Bond to your institution
2.This is a security deposit imposed by the Immigration Department of Malaysia, and it is refundable after the completion or cancellation of your studies.

13

Send Original Passport to CIRC (~1-2days)

After completing the medical screening and Personal Bond payment, submit your original passport to CIRC for the Student Pass endorsement process.

14

Preparation of Documents & Obtaining EMGS Supporting Letter (~1-3days)

CIRC will prepare all the documents required for your Student Pass, including proof of payment, a copy of your passport and the EMGS Supporting Letter which is essential for endorsement at the Immigration Department.

15

Submission to Immigration Department (~1-3days)

CIRC will submit your original passport and the complete set of documents to the Immigrations Department of Malaysia via EMGS for Student Pass endorsement.

16

Collection of Passport & Stickers (~1-3days)

1.Once the endorsement is complete, CIRC will collect your passport with the Student Pass sticker and return it to you.
2. You are now legally permitted to stay in Malaysia for your studies

17

Finish- Student Pass Process Completed.

1. Within 7 days, or as stated in the offer letter, you must register as a student at UniSHAMS Graduate School (UGS) upon receiving your Student Pass. Only upon successful registration will you be officially recognized as a student and permitted to commence your studies at UniSHAMS
2. Failure to register within the stipulated timeframe will result in the withdrawal of your admission offer, and the university will proceed with the cancellation of your Student Pass.

Travel Arrangement Information

- Flight Arrangements
- Travelling
- Your Way to Campus: Buses, Trains & More

Travel Arrangement Information

Flight Arrangements

International students arriving from their home countries are to update CIRC by email (circ@unishams.edu.my) or WhatsApp (+6013 666 5092) on their travel itinerary details at least forteen (14) days before their arrival date.

For your information, EMGS has set up an International Student Arrival Centre (ISAC) in Kuala Lumpur International Airport (KLIA) and KLIA2 to facilitate international students' arrival.

As such, it is advisable that you book your flight to arrive in Malaysia during weekdays and within daytime (i.e. 7.30am - 6.00pm).
ISAC is located at:
• KLIA: Level 3, Arrival Hall, KLIA
• KLIA 2: Lot No.: S4-01, Level 3a, Sektor 4, International Arrival Hall, KLIA 2

Travel Arrangement Information

Travelling

1. To facilitate a smooth travelling experience, you are advised to keep the following personal items in a carry-on luggage and keep it close to you:

- Fund that is sufficient for at least first 3-months stay in Malaysia for the payment of accommodation and other necessities (suggested amount is MYR4,000). Funds can be brought into Malaysia using traveler cheques or international credit card (Visa/Master) may be useful.
- Your international passport
- UniSHAMS Offer Letter of Admissions
- Printed copy of Visa Approval Letter (VAL)
- Printed copy of Single-Entry Visa (SEV)/eVISA (if applicable)
- Printed copy of Malaysian Digital Arrival Card (MDAC) (if applicable)
- Original academic certificates and transcripts for confirmation of authenticity

2. On the plane, wear comfortable clothes and shoes. Your luggage should be locked and labeled with your full name and full address of your destination.

3. You are strongly advised to put this information in your luggage as well, in case the labels become torn, or your luggage is mislaid.

4. If you are currently suffering from an illness, it is advisable to bring along the necessary medication and all documentation and written medical advice relating to the condition. This is especially crucial if the medication you have to take is a restricted drug in Malaysia.

Travel Arrangement Information

Your Way to Campus: Buses, Trains & More

Entry Point	Mode of Transport	Details	Estimated Cost
Kuala Lumpur International Airport (KLIA 1 /KLIA 2)	**Flight**	Take a connecting domestic flight to Penang International Airport (Bayan Lepas).	Varies (based on flight)
	Train	1. Take KLIA Express to KL Sentral. 2. Take ETS (Electric Train Service) to Alor Setar or Sungai Petani. 3. Taxi/e-hailing to UniSHAMS.	RM200–RM300
	Bus	1. Take airport shuttle/Taxi/e-hailing to Terminal Bersepadu Selatan (TBS). 2. Board an express bus to Sungai Petani. 3. Taxi/e-hailing to UniSHAMS.	RM100–RM150
	Taxi/E-hailing	Direct taxi or e-hailing service from KLIA to UniSHAMS.	RM600–RM700

Your Way to Campus: Buses, Trains & More

Entry Point	Mode of Transport	Details	Estimated Cost
Penang International Airport (Bayan Lepas)	**Bus**	1. Take Rapid Penang bus to Sungai Nibong Bus Terminal. 2. Board express bus to Sungai Petani. 3. Taxi/e-hailing to UniSHAMS.	RM50–RM100
	Taxi/E-hailing	Direct taxi or e-hailing service from Penang Airport to UniSHAMS.	RM100

Entry Point	Mode of Transport	Details	Estimated Cost
Immigration Checkpoint (Bukit Kayu Hitam / Padang Besar)	**Train**	Board ETS train from Padang Besar to Sungai Petani or Alor Setar, then taxi/e-hailing to UniSHAMS.	RM50–RM100
	Taxi/E-hailing	Direct taxi or e-hailing service from the checkpoint to UniSHAMS.	RM200

Post-Arrival Information

- Medical Screening
- Flow Chart of Post Arrival
- Comprehensive Insurance Plan for University Students

Post-Arrival Information

Medical Screening

1. Effective from 1st June 2019, the Malaysian Ministry of Education has made it mandatory that all international students are no longer required to undergo the Pre-Arrival Medical Screening when applying for a student pass application to Malaysia. However, the student is required to submit the "Health Declaration Form" in place of the Pre-Arrival Medical Screening Report.

2. Upon arrival in Malaysia, you are required to undergo a compulsory Post-Arrival Health Examination at an EMGS appointed panel clinic within seven (7) days upon arrival. The Post-Arrival Health Examination Form will be given to students for the said purposes.

- For first-time international students registering with UniSHAMS Global/CIRC, transportation will be provided upon request to the EMGS panel clinic for medical screening.
- In the event that a student failed the health screening, an appeal must be made at the panel clinic that the student visited previously for health screening within seven (7) days from the receipt of EMGS notification. The examining doctor shall explain the confirmatory test(s) required and all costs relating to the appeal shall be borne by the student, payable directly to the panel clinic.
- The results of the confirmatory test(s) will be reviewed by the EMGS Medical Appeal Committee and the decision of the Committee is final and there is no further right of appeal if appeal is unsuccessful.
- If the student is diagnosed with a medical condition that is deemed unsuitable for studies in Malaysia when undergoing the compulsory Post-Arrival Health Examination, they will be required to bear the cost of leaving Malaysia.
- The students are also required to exit Malaysia and will have to adhere to the immigration requirements on the visit pass and exit before the pass expiration, or any deadline given whichever is earlier.

Post-Arrival Information

Medical Screening

What to Bring:

- Original passport
- Printed eVAL
- Activate EMGS Hub Apps (Installed on your handphone)
- Necessary payment if applicable (clinic fees vary)

What the Check-Up Includes:

- Physical examination
- Blood and urine tests
- Chest X-ray
- Screening for conditions listed under EMGS health requirements

Note:

1. The clinic will upload the results directly to EMGS System.
2. Students do not need to submit any physical documents to UniSHAMS unless requested.
3. The process took minimum **3 days** to fullfill in EMGS system.

Post-Arrival Information

Medical Screening at EMGS panel clinic

After the Medical Screening

Once the clinic submits your report:
1.EMGS and UniSHAMS will review your medical status.
2.If "Fit", your Student Pass application will proceed.
3.If further tests are required, EMGS will notify you through your dashboard (EMGS Apps)
4.Results typically appear within 3–7 working days

If a Student Fails the Medical Screening
1.If EMGS reports your result as "Not Fit", you may request an appeal.
Medical Appeal Process:
1.The appeal must be made within seven (7) days from the date of EMGS notification.
2.The appeal must be done at the same EMGS panel clinic where you completed your original screening.
3.The doctor will explain any confirmatory tests needed.
4.All costs for further tests or appeals are borne by the student and paid directly to the clinic.
5.The results will be reviewed by the EMGS Medical Appeal Committee.
6. Their decision is final, and no further appeal will be allowed if the appeal is unsuccessful.

If Found Medically Unsuitable
1.If the doctor or EMGS determines that the student has a medical condition considered unsuitable for studies in Malaysia:
a. The student will be required to **leave the country**.
b. All related costs, including travel, must be borne by the student.
c. Students must comply with Malaysian Immigration requirements and exit the country before the visit pass expires or before any notified deadline.

Final Step After Medical Approval

1.Once your medical status is marked "Fit" in EMGS:
2.You may proceed to submit your passport to CIRC for Student Pass endorsement.
3.EMGS and the Immigration Department will then finalise the issuance of your pass.

Post-Arrival Information

Flow Chart of Post-Arrival

1. Students arrived at KLIA.

- A representative from UniSHAMS /EMGS will be present at KLIA to complete immigration procedures.
- Transportation to UniSHAMS is available upon request. Refer page 47, Meet and Greets.

2. Prospective students are required to do a medical screening at EMGS panel clinic.

3. If the health examination passes, UniSHAMS Global /CIRC will inform the prospective student to complete a registration as a new student at UniSHAMS Academic Center (for undergraduate) or UniSHAMS Graduate School (for Master and PhD).

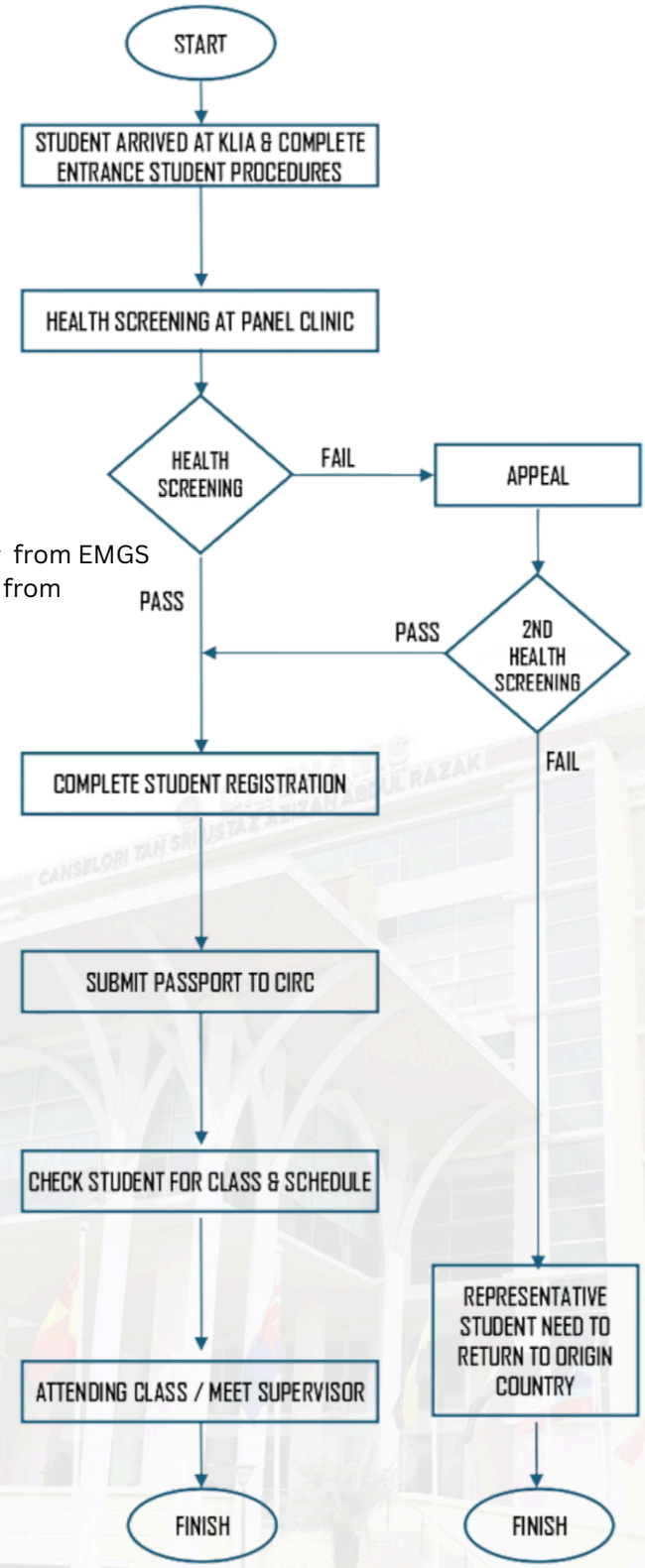
4. Students will attend the UniSHAMS Global/CIRC office to submit their passport for the student pass application. Application for new student pass will be submitted to Immigration Department of Malaysia, and it takes at least 7 working days to get the passport back with a valid student pass.

5. Students are required to check their Student Portal with the ID and password given by UniSHAMS Academic Center /UniSHAMS Graduate School for their status and further information. Students also need to complete personal information in portal.

6. Students can start the study by attending the class (for undergraduate) or contact/ meet their prospective supervisor (for Master and PhD) at Kulliyyah.

*Student who fail the appeal of health screening fail to register as student and need to return to their origin country.

Flow Chart of Post-Arrival



i. Get Supporting Letter from EMGS
ii. Get the Student Pass from Immigration

Post-Arrival Information

Comprehensive Insurance Plan for University Students

1

PLAN INSURANCE FROM EMGS

SCHEME: GROUP HOSPITAL AND SURGICAL TAKAFUL BY ETIQA
MAXIMUM COVERAGE: MYR 20,000

Benefits:

- Room & Board (Ordinary and ICU)
- Hospital Supplies & Services
- Surgical Fees
- Operating Theatre
- Anaesthetist Fees
- In-Hospital Physician Visit
- Pre-Hospital Diagnostic Tests
- Pre-Hospitalisation Specialist Consultation
- Post-Hospitalisation Treatment
- Emergency Accidental Outpatient Treatment
- Emergency Accidental Dental Treatment
- Ambulance Fees
- Government Hospital Cash Benefit Allowance
- Day Care Procedure
- Emergency Outpatient Sickness Treatment
- Reimbursement of Medical Report Fees
- Outpatient Cancer Treatment
- Outpatient Kidney Dialysis Treatment
- Funeral Expenses-All Causes
- Accidental Death & Disablement
- Emergency Medical Evacuation/Repatriation Expenses

2

*PLAN INSURANCE FROM UNIVERSITY

SCHEME: GROUP FAMILY TAKAFUL BY ETIQA
MAXIMUM COVERAGE: MYR 30,000

Benefits:

- Death Benefit-All Causes
- Permanent Total Disability (All Causes)
- Permanent Partial Disability (All Causes)
- Accidental Death & Disability Benefit
- Funeral Expense Benefit

***Subject to any changes that may occur from time to time.**

UniSHAMS Requirements

- Rules and Regulations of Student Conduct
- Examination Rules & Regulations
- Withdrawal from Programme

UniSHAMS Requirements

Rules and Regulations of Student Conduct

1. The Rules and Regulations of student conduct is available for download from the Student Portal. All students are expected to abide by them at all times.
2. The Rules and Regulations of student conduct is to be kept throughout the duration of the programme.
3. Any violation of regulations may result in expulsion and cancellation of the student pass.
4. Fees will not be refunded in such cases.

Examination Rules & Regulations

1. The Examination Rules and Regulations is available for download from the Student Portal. It is the responsibility of every student to adhere to these guidelines consistently.
2. Students are required to retain and comply with the conduct rules for the entire duration of their academic programme.
3. Failure to follow the prescribed regulations may lead to dismissal from the institution and revocation of the student pass.

Withdrawal from Programme

1. International students who wish to terminate their studies with the University must complete and submit the Notification of Withdrawal form with the student ID card to UniSHAMS Global/CIRC (undergraduate) or UniSHAMS Graduate School (postgraduate)
2. If the student failure to do so will render them liable to all fees due to the University. Kindly refer to Page 31-34 on Refund of Fees Policy. The date the University receives the student's withdrawal notification is the official date of withdrawal.

EMGS and Immigration Requirements

- Student Pass and Visa
- Renewal Student Pass
- Shortening/ Cancellation of Student Pass
- Transfer of Student Pass

EMGS and Immigration Requirements

Student Pass and Visa

1. All international students are required to have a valid student pass during the entire period of their study in Malaysia. The student pass will be a multiple entry visa which is endorsed in the form of a sticker in your passport by the Immigration Department of Malaysia. You are required to take responsibility of monitoring the **EXPIRY DATES** of your student pass and to renew it timely to avoid having the need to defer your study and return to your home country whilst waiting for your new student pass approval.

2. Application and renewal of student visa and student pass will be made to the Immigration Department of Malaysia via Education Malaysia Global Services (EMGS). EMGS is an agency appointed by the Ministry of Education to process student visa and student pass and also handles the medical screening and the medical and health insurance for all international students pursuing their education in Malaysia. You can obtain more information on EMGS from the following EMGS website: https://educationmalaysia.gov.my/

3. Where an extension/renewal of the Student Pass is required, students must submit their renewal to UniSHAMS Global/CIRC at least 12 weeks before the expiry of the pass in order to facilitate the extension. Please note that your **passport validity must have at least 18 months**. Kindly renew your passport if the validity is below 18 months.

4. Please note that you must satisfy Immigration Department of Malaysia and UniSHAMS Academic programme requirements by attending at least **80% of all your scheduled classes** (lectures and tutorials) and achieve satisfactory academic results (CGPA minimum 2.00 and above). ATTENDANCE in classes is COMPULSORY at all times unless you are sick and submit a Medical Certificate (MC) from a certified doctor.

Student Pass and Visa

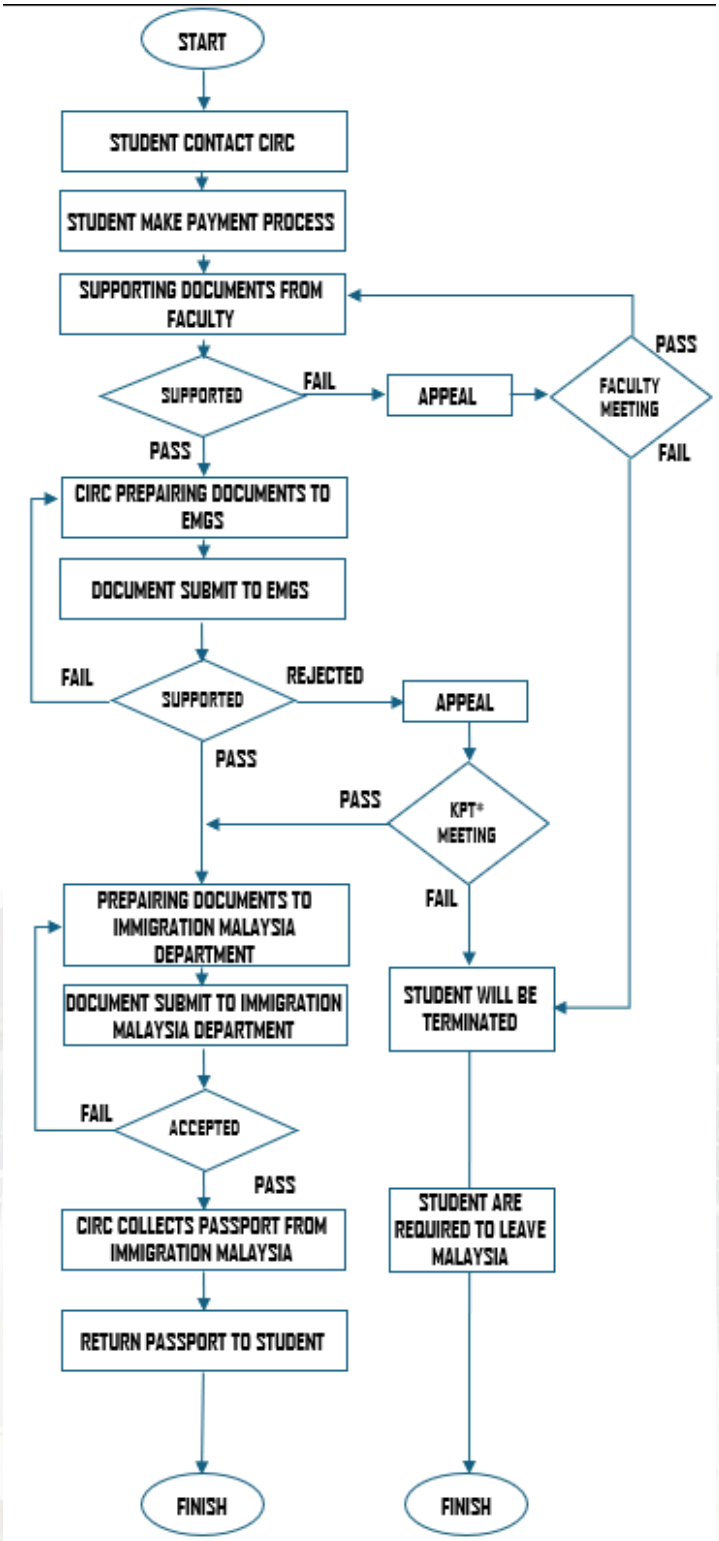
5. You are advised to discuss with UniSHAMS Global/CIRC about your traveling plans as early as possible to avoid possible time conflict with extension/renewal of your student pass.

6. Please do not make any international or domestic travel arrangements during the period of student pass processing period.

7. All charges and penalties imposed by the Immigration Department of Malaysia and EMGS in the application and/or renewal of Student Pass, Special Pass, Medical Screening, and Hospitalization and Surgical Insurance are to be borne by the student.

EMGS and Immigration Requirements

Renewal Student Pass



EMGS and Immigration Requirements

Renewal Student Pass

1. Students will contact UniSHAMS Global/CIRC to renew Student Pass and make payment.

2. UniSHAMS Global/CIRC will request supporting documents from faculty.

3. UniSHAMS Global/CIRC will submit prepared documents to EMGS.

4. EMGS will provide supporting letter to renew pass from Immigration Malaysia Department (JIM).

5. UniSHAMS Global/CIRC will prepare documents needed for JIM.

6. UniSHAMS Global/CIRC submits documents to Immigration Malaysia Department (JIM).

7. UniSHAMS Global / CIRC will collect passports that already have an up-to-date student pass from Immigration Malaysia Department (JIM).

IMPORTANT NOTE:

To avoid the pass application being rejected, students need to:

1. Exam results must be above 2.0 points
2. Class attendance must exceed 80%
3. No disciplinary problems

EMGS and Immigration Requirements

Renewal Student Pass

1. Students will contact UniSHAMS Global/CIRC to renew Student Pass and make payment.

2. UniSHAMS Global/CIRC will request supporting documents from faculty.

3. UniSHAMS Global/CIRC will submit prepared documents to EMGS.

4. EMGS will provide supporting letter to renew pass from Immigration Malaysia Department (JIM).

5. UniSHAMS Global/CIRC will prepare documents needed for JIM.

6. UniSHAMS Global/CIRC submits documents to Immigration Malaysia Department (JIM).

7. UniSHAMS Global / CIRC will collect passports that already have an up-to-date student pass from Immigration Malaysia Department (JIM).

IMPORTANT NOTE:

To avoid the pass application being rejected, students need to:

1. Exam results must be above 2.0 points
2. Class attendance must exceed 80%
3. No disciplinary problems

EMGS and Immigration Requirements

Shortening / Cancellation of Student Pass

1. Upon completion of your study, you are required to discuss with UniSHAMS Global/CIRC at least 4 weeks before you leave Malaysia or UniSHAMS.

2. If you have completed your study and do not plan to continue your study to any other institution in Malaysia, you will have to return to your home country and a proper cancellation of student pass with check out memo is required.

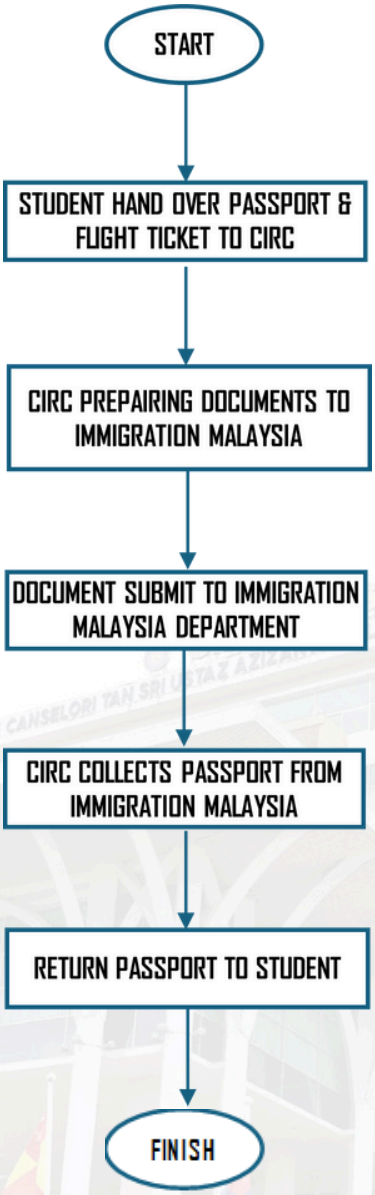
3. However, if you wish to change your pass to another type of pass (e.g. MM2H, long term social visit pass, employment pass, etc), kindly submit the supporting documents to UniSHAMS Global/CIRC for shorten of student pass.

4. For student who intend to withdraw from the University or transfer to another institution in Malaysia, you are advised to discuss with DISO at least 2 weeks before the decision is made as your student pass will have to be shortened/cancelled. Please note that if you have left Malaysia or UniSHAMS without prior notice, your student pass will be cancelled by the University, and this may affect your immigration record in the Immigration Department of Malaysia.

5. A copy of the exit stamp or new pass shall be forwarded to UniSHAMS Global/CIRC for refund of personal bond deposit.

EMGS and Immigration Requirements

Shortening / Cancellation of Student Pass



EMGS and Immigration Requirements

Shortening / Cancellation of Student Pass

Requirement To Shorten Student Pass
After Graduation/ Deferment/ Termination/ Apply To Withdraw

1. Students will hand over their passport and return to origin country's flight ticket to UniSHAMS Global/CIRC.

2. UniSHAMS Global /CIRC will prepare documents needed for Malaysian Immigration Department (JIM).

3. UniSHAMS Global/CIRC submits documents to Malaysian Immigration Department (JIM).

4. UniSHAMS Global/CIRC will collect passports with shortened student pass from Malaysian Immigration Department (JIM).

5. UniSHAMS Global/CIRC will return a passport to student.

IMPORTANT NOTE:

After graduation, or deferment, or termination, or withdrawal, student are required to shorten their student pass to avoid any problems with the Malaysian Immigration Department (JIM).

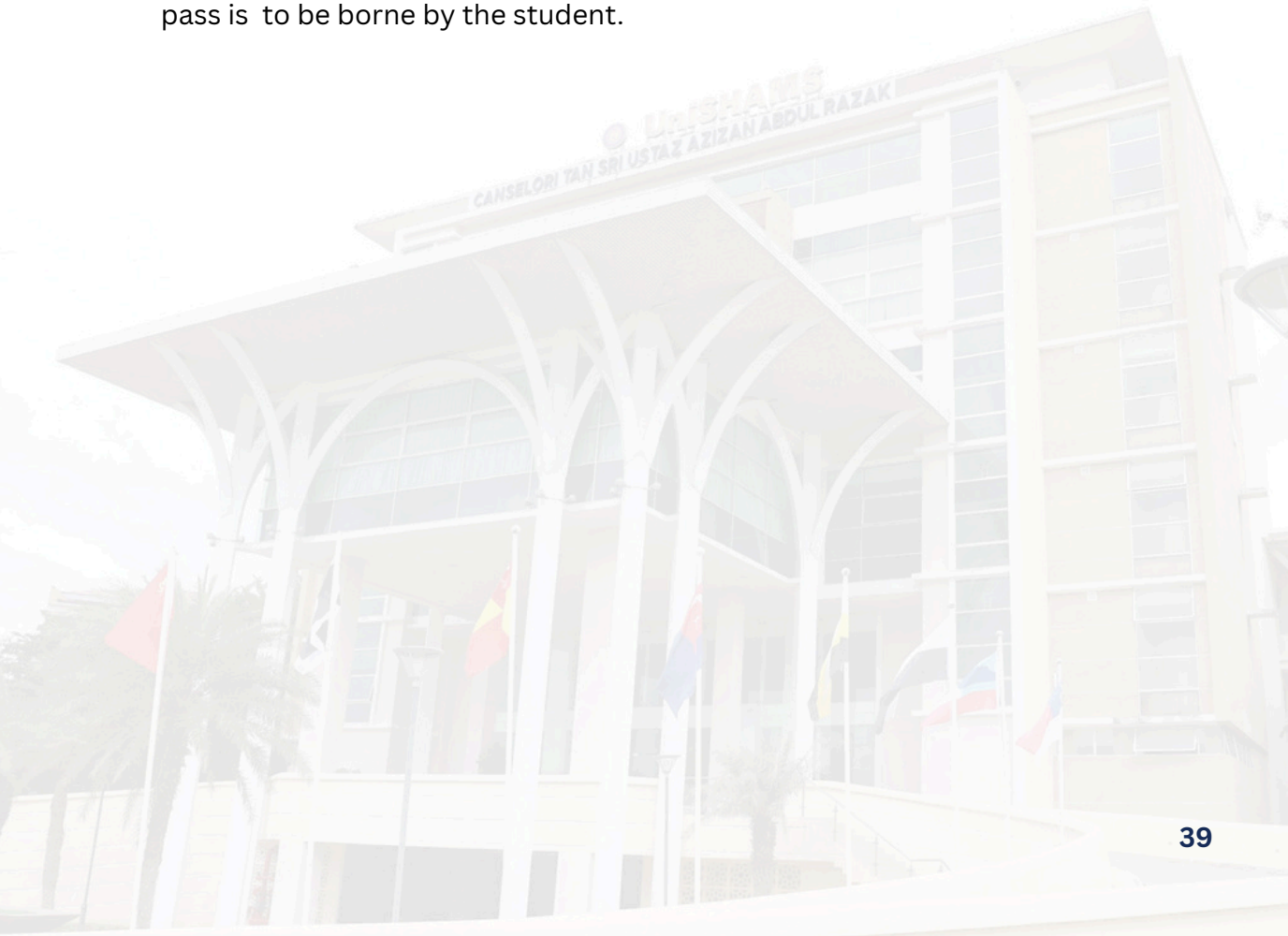
Applications for the return of personal bond will not be processed before the student pass is shortened.

EMGS and Immigration Requirements

Transfer of Student Pass

1. Please note that once your passport is renewed due to any valid reason, your student pass in the old passport will no longer be valid. Please submit both new and old passport along with the supporting letter issued by the concerned authorities to UniSHAMS Global/CIRC within 7 working days in order for UniSHAMS Global/CIRC to apply for student pass transfer for you.

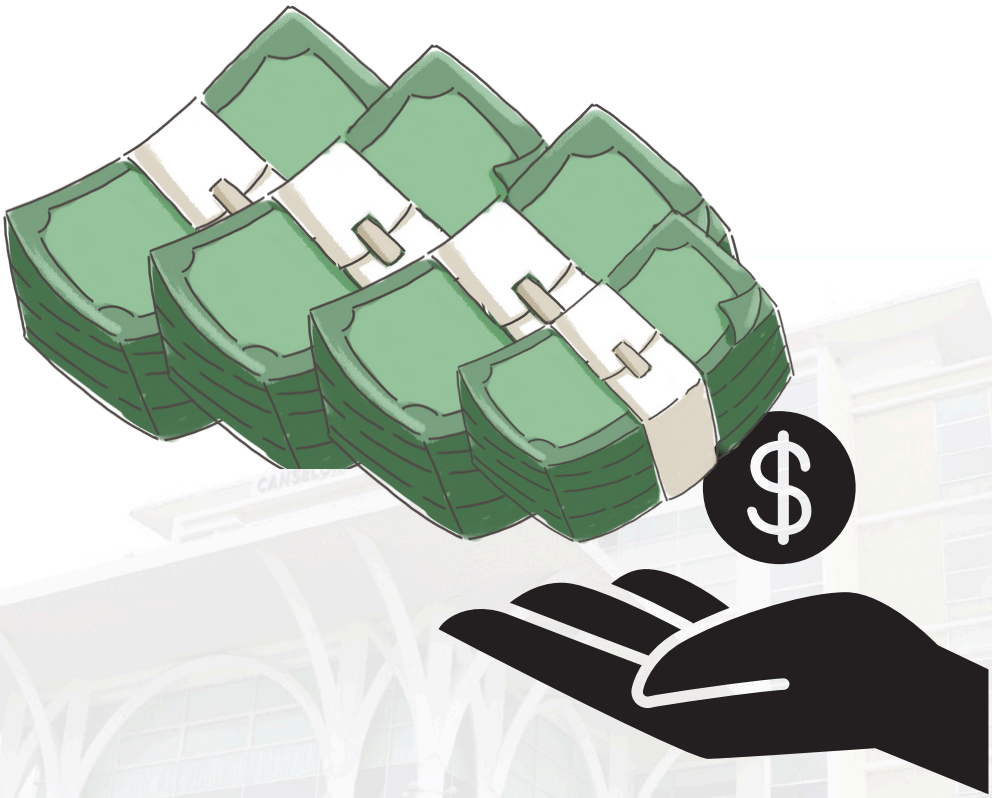
2. Please note that all charges by the Immigration Department of Malaysia and EMGS in the application of shorten/cancellation/transfer of student pass is to be borne by the student.



Fees

- Student Pass Fees by Year

- Penalty for Late Submission of Student Pass Renewal



Fees

Student Pass Fees by Year

YEAR	PROCESS	FEE
First Semester (English Language Preparatory)	New Application	RM3,186.00 / RM 3,402.00 (Full Offer)
Year 1	Renewal	RM1,450.00
Year 2	Renewal	RM1,450.00
Year 3	Renewal	RM1,450.00
Year 4	Renewal	RM1,450.00
TOTAL		**RM8,750.00 / RM 8,950.00**

***Fees have been updated in alignment with EMGS adjustments as of 16 June 2025, with any subsequent changes based on the EMGS proforma invoice from time to time.**

Important Note:

1.This fee table is estimation for student pass only for a four-year program and does not include study fee, English Language preparatory class, MUET and other fees.

Fees

Penalty for Late Submission for Renewal of Student Pass

Payment must be made within 3 months before the pass expires. Penalties will be charged as follows if payment is made late:

TIME	PENALTY (RM)
Less than 90 days from the date of student pass expiry	RM100.00
Less than 60 days from the date of student pass expiry	RM200.00
Less than 30 days from the date of student pass expiry	RM300.00
In the event of Overstay	RM400.00 Students will also be solely responsible to pay any penalty/fee imposed by the Immigration Department in consequence of the overstay (if any)

*** Notes:**
1.Every payment made must be emailed to CIRC & Bursary's Department email.
2.Subject to any changes that may occur from time to time.

Policy

- Tuition Fees Policy
- Tuition Fees Payment Policy
- Tuition Fee Refund Policies for Students Who Withdraw / Quit After Registering
- Forfeiture of Collateral and Personal Bond Policy

Policy

Tuition Fees Policy

Self Sponsored

1. Self-sponsored international students are required to complete the Guarantee Letter attached to their offer letter. This letter must include a declaration by the Commissioner of Oaths and be duty stamped to ensure payment is guaranteed by the student within the stipulated deadline.

2. All students are required to settle their tuition fees and any outstanding balances in full prior to final examinations or course registration.

3. Failure to meet the payment of tuition fees, the administration of UniSHAMS will not approve the students to sit for final exam and obtain their examination result for each semester.

4. Any delay in payment will not be entertained.

5. Please be informed that students are subject to the Sales and Service Tax (SST) in accordance with the regulations set by the Government of Malaysia. This tax will be applied to all relevant fees as stipulated by the institution.

Policy

Tuition Fees Payment Policy

(a) Course Registration	(b) Final Examination (Slip)	(c) Examination Result
Students **MUST** pay their overdue fees in full and at least RM500 for course registration.	Students **MUST** fully settle any overdue fees without exception	Students **MUST** pay their overdue fees in full and 100% of current remaining fees balance.

(Source: Tuition Fees Policy, Bursary Department UniSHAMS, 2019)
Students who FAILED to clear the overdue fees, UniSHAMS has the right to take the following actions:

a) UniSHAMS will not approve the students to:
- Ø sit for the final examination / print the examination slip (Undergraduate only)
- Ø print the examination results
- Ø register subject for the next semester

b) Any request of appeal delaying tuition fees payment will not be entertained by UniSHAMS.

Policy

Tuition Fee Refund Policies for Students Who Withdraw / Quit After Registering

DURATION	RATE OF REFUND (For Tuition Fees Only)
Until the end of second week in semester study (14 days)	100%
Starting from the third week until seventh week in semester study	50%
Starting from eighth week in semester study	0%

ATTENTION

1. Registration Fee is **NOT REFUNDABLE**
2. Fee refund policies are subject to **TUITION FEES ONLY**, excluding other fees.
3. Subject to any changes that may occur from time to time.

Forfeiture of Collateral and Personal Bond Policy

- All collateral, personal bonds, and excess payments must be claimed within one (1) year from the date of graduation or withdrawal from studies. Failure to do so will result in the funds being credited to the University.
  (Approval from Board Meeting, 20(02/2025)

Meet and Greets

Transportation Charges to UniSHAMS Campus

A. If students choose to use university transportation from the National entry point to the campus, a fee will be charged like as shown in the table below :

BIL	NATIONAL ENTRY	CHARGE (RM)
1	Kuala Lumpur International Airport (KLIA)	600
2	Penang International Airport	100
3	Immigration Counter at Bukit Kayu Hitam/Padang Besar and other nearby land routes	200

***Subject to any changes that may occur from time to time.**

B. An additional charge will be applied if the student brings family members.

BIL	NATIONAL ENTRY	CHARGE (RM)
1	Kuala Lumpur International Airport (KLIA)	300.00/ person
2	Penang International Airport	100.00/ person
3	Immigration Counter at Bukit Kayu Hitam/Padang Besar and other nearby land routes	200.00/ person

***Subject to any changes that may occur from time to time.**

Students Dress Code

General

1. Basically, every student is subject to all rules and regulations applicable at UniSHAMS including Academic rules and disciplinary rules.

2. Students are advised to read and understand all the rules and regulations in the book given to them on the registration day.

3. If you have lost your copy of the rules, you can always visit Student's Portal to read the available softcopy there.

4. Below are the basic rules on dress code to be adhered to by all students.

Dress Code for Male Student
Formal Attire During Registration Day and Along the Study
For Tuesday: Corporate Attire
For Sunday: Traditional Malay Costume

Dress Code for Male Student

Informal/Sport Attire

Dress Code for Female Student

Formal Attire: During Registration Day and Along The Study
For Tuesday: Corporate Attire
For Sunday : Traditional Malay Costume

Informal/Sport Attire

Note: All clothing worn must be loose, long, made from non-sheer fabric, and not form-fitting

Dress Code for Non-Muslim Female Student
Formal Attire: During Registration Day and Along the Study
For Tuesday: Corporate Attire
For Sunday: Traditional Malay Costume

Informal/Sport Attire

Note: All clothing worn must be loose, long, made from non-sheer fabric, and not form-fitting

Safety And Emergency Guidelines

- General Safety Tips
- Campus Security
- Health and Medical Emergencies
- Natural Disasters and Crisis Management
- Personal Safety Measures
- Reporting and Seeking Help

Safety And Emergency Guidelines

As an international student, your safety and well-being are our utmost priority. This chapter provides essential information on staying safe, managing emergencies, and utilizing the resources available to you during your time at UniSHAMS. By following these guidelines, you can ensure a secure and enriching experience while studying here.

General Safety Tips

1. Stay Informed: Familiarize yourself with the local environment, including emergency numbers, nearby clinics, and police stations.
2. Secure Your Belongings: Keep personal items like passports, wallets, and electronic devices in a safe place. Avoid displaying valuable items in public.
3. Travel Safely: Use public transportation or registered e-hailing services for travel. Avoid walking alone at night, especially in unfamiliar areas.
4. Emergency Contacts: Save important phone numbers, such as campus security and local emergency services, on your phone and keep a written copy as backup.
5. Cultural Awareness: Respect local customs and laws. Understanding the cultural norms will help you integrate smoothly and avoid misunderstandings.

Campus Security

UniSHAMS provides a secure environment for all students. Here are some key aspects of our campus security measures:

1. 24/7 Security Patrol: Our security team monitors the campus round-the-clock to ensure everyone's safety.
2. Entry and Exit Points: Security personnel are stationed at all main gates to regulate entry and exit.
3. CCTV Surveillance: The campus is equipped with CCTV cameras at strategic locations.
4. Emergency Hotline: For immediate assistance, contact the UniSHAMS security team.

Safety And Emergency Guidelines

Health and Medical Emergencies

1. Nearby Hospitals: In case of severe medical emergencies, you can visit Sultan Abdul Halim Hospital or another nearby medical clinic. Transportation assistance can be arranged through campus services.
2. Emergency Numbers: Ambulance: 999
   Campus Security: 604-4991097/1096/1095/1094/1093
3. Health Insurance: Ensure that your student health insurance is active and covers treatments in Malaysia. Always carry your health insurance card.

Natural Disasters and Crisis Management

Malaysia is generally safe from severe natural disasters, but it's essential to be prepared:

1. Floods: Avoid low-lying areas during heavy rain. Follow local advisories and move to higher ground if needed.
2. Fire: Familiarise yourself with fire exits in your dormitory and academic buildings. In case of fire, evacuate immediately and inform campus security.
3. Campus Alerts: UniSHAMS has an emergency notification system to inform students about any urgent situations. Keep your contact details updated.

Safety And Emergency Guidelines

Personal Safety Measures

1. Online Safety: Be cautious when sharing personal information on social media or with strangers. Protect your online accounts with strong passwords.
2. Financial Safety: Use ATMs in secure and well-lit areas. Be cautious of scams and do not share your bank details with anyone.
3. Buddy System: Inform a trusted friend or roommate about your whereabouts, especially during travel.

Reporting and Seeking Help

If you encounter any safety concerns or emergencies:

1. Report Incidents: Contact campus security or the International Office immediately.
2. Support Services: The International Office provides guidance and support for international students. Reach out for help with any safety or well-being concerns.
3. Counselling Services: If you experience emotional distress, our counselling team is here to support you. Sessions are confidential and free for students.

Safety And Emergency Guidelines

Key Emergency Contacts

SERVICE	CONTACT NUMBER
Campus Security	04-499 1092
UniSHAMS Global @ CIRC	04-499 1070
Health Centre Kuala Ketil	04-416 3355
Local Police Station Kuala Ketil	04-416 3222
Ambulance/Fire Department	999

Preparing for Emergencies

1. Emergency Kit: Keep a kit with essentials such as a flashlight, bottled water, snacks, first-aid supplies, and copies of important documents.
2. Stay Connected: Follow UniSHAMS' official communication channels for updates during emergencies.
3. Practice Drills: Participate in campus safety drills to understand evacuation procedures.

Your safety and security are integral to your success at UniSHAMS. By staying vigilant and utilizing the resources provided, you can focus on achieving your academic goals with peace of mind. Remember, the UniSHAMS community is here to support you every step of the way.

Miscellaneous

UniSHAMS Global

✓ Phone Number: +604-499 1170/ +60136665092 (Whatsapp)
Email: circ@unishams.edu.my
Office Address: Ground Floor, Chancellery, UniSHAMS

UniSHAMS Graduate School

✓ Phone Number: +604-499 1113 /
+6011 2847 2772 (Whatsapp)
Email: kemasukanrekod.pps@unishams.edu.my
Office Address: 1st Floor, A3 Building, UniSHAMS

UniSHAMS Academic Management Centre

✓ Phone Number: +604-499 1112 /+6018 929 6150
(Whatsapp)
Email: admission@unishams.edu.my
Office Address: 1st Floor, Chancellery, UniSHAMS

Bursary

✓ Phone Number: +604-499 1033
Email: unithasil@unishams.edu.my
Office Address: 2nd Floor, Chancellery, UniSHAMS

Student Affairs & Hostel

✓ Phone Number: +604-499 1067 / 1138
Email: pengarahphep@unishams.edu.my/
pengetua@unishams.edu.my
Office Address: Ground Floor, A8 Building, UniSHAMS

Office hours:

- 8.00 a.m – 5.00 p.m (Sunday to Wednesday)
- 8.00 a.m – 3.30 p.m (Thursday)

Office closed on:

- 1.00 p.m – 2.00 p.m everyday (Lunch time)
- Friday, Saturday & Public Holiday

List of Hospitals/ Clinics Nearby Campus

Hospitals

Hospital Sultan Abdul Halim (Government) 225, Bandar Amanjaya, 08000 Sungai Petani, Kedah Tel: 044457333 **Metro Specialist Hospital** 1, K609 Jalan Hospital Pakar Metro, Taman Berangan, 08000 Sungai Petani, Kedah. Tel: 04-423 8888	**Pantai Hospital Sungai Petani** 1, Persiaran Cempaka, Bandar Amanjaya, 08000 Sungai Petani, Kedah. Tel: 04-442 8888 **Pantai Hospital Laguna Merbok** No 1, Lrg BLM 1/10, Bandar Laguna Merbok,, Sungai Petani, Kedah., Township, 08000 Sungai Petani, Kedah Tel: 04-442 3888

Dental Clinics

Klinik Pergigian Kuala Ketil (Public) Klinik Pergigian, 09300 Kuala Ketil, Kedah Darul Aman Tel: 04-416 0681	**Klinik Pergigian K-Bright Smile (Kuala Ketil, Kedah)** No. 110, Tingkat Bawah, Persiaran KKCC, 09300 Kuala Ketil, Kedah Darul Aman Tel: 019-401 9291
Klinik Pergigian Sentosa Kuala Ketil No92, Jalan KKCC 2, Persiaran KKCC, 09100 Kuala Ketil, Kedah Darul Aman Tel: 010-944 2489	**Klinik Rakyat (Kuala Ketil) KIDA** 23, Jalan Raya Kuala Ketil, 09300 Kuala Ketil, Kedah Darul Aman Tel: 04-416 3690
Klinik Pergigian Dr. Hafizah No.19A, Bangunan PKNK, Jln. Raya Kuala Ketil, 09300 Kuala Ketil, Kedah Darul Aman.	

List of Hospitals/ Clinics Nearby Campus

Medical Clinics

Klinik Kesihatan Kuala Ketil (Government) Kuala Ketil, 09300 Kuala Ketil, Kedah Tel: 04-416 3355	**Poliklinik Dr. Halimah Kuala Ketil** No. 18B, Bangunan PKNK, Jalan Baling, 09100 Kuala Ketil, Kedah Tel: 04-416 0413
Poliklinik Dr. Azhar Dan Rakan-rakan Tingkat Bawah, Persiaran KKCC, 09100 Kuala Ketil, Kedah Darul Aman Tel: 04-416 2261	**Klinik Dr Asmah Kuala Ketil** No 165, Tingkat Bawah, Persiaran KKCC, Kuala Ketil, Kedah Darul Aman Tel: 011-2556 1230
Klinik Harmoni 24jam Kuala Ketil No 106 Tingkat Bawah, Persiaran KKCC 2, KKCC, Kuala Ketil, Kedah Darul Aman Tel: 013-469 5031	**Klinik Pelangi Kuala Ketil** No. 112, Tingkat Bawah, Persiaran KKCC 2, KKCC, Kuala Ketil, Kedah Darul Aman Tel: 019-204 6001
U.n.i Klinik Kuala Ketil No. 222 Lorong 8, Tmn. Tanjung Puteri, Kuala Ketil, Kedah Darul Aman Tel: 011-2545 4521	**Klinik Nathan** 54A, Jalan Putra, 09300 Kuala Ketil, Kedah Darul Aman Tel: 014-627 2304
Klinik Anora No, 165, Tingkat Bawah, Persiaran KKCC, Kuala Ketil, Kedah Darul Aman Tel: 011-2556 1230	**Klinik Subramaniam** No5, Taman Sri Wangi, 09300 Kuala Ketil, Kedah Darul Aman. Tel: 04-416 0363

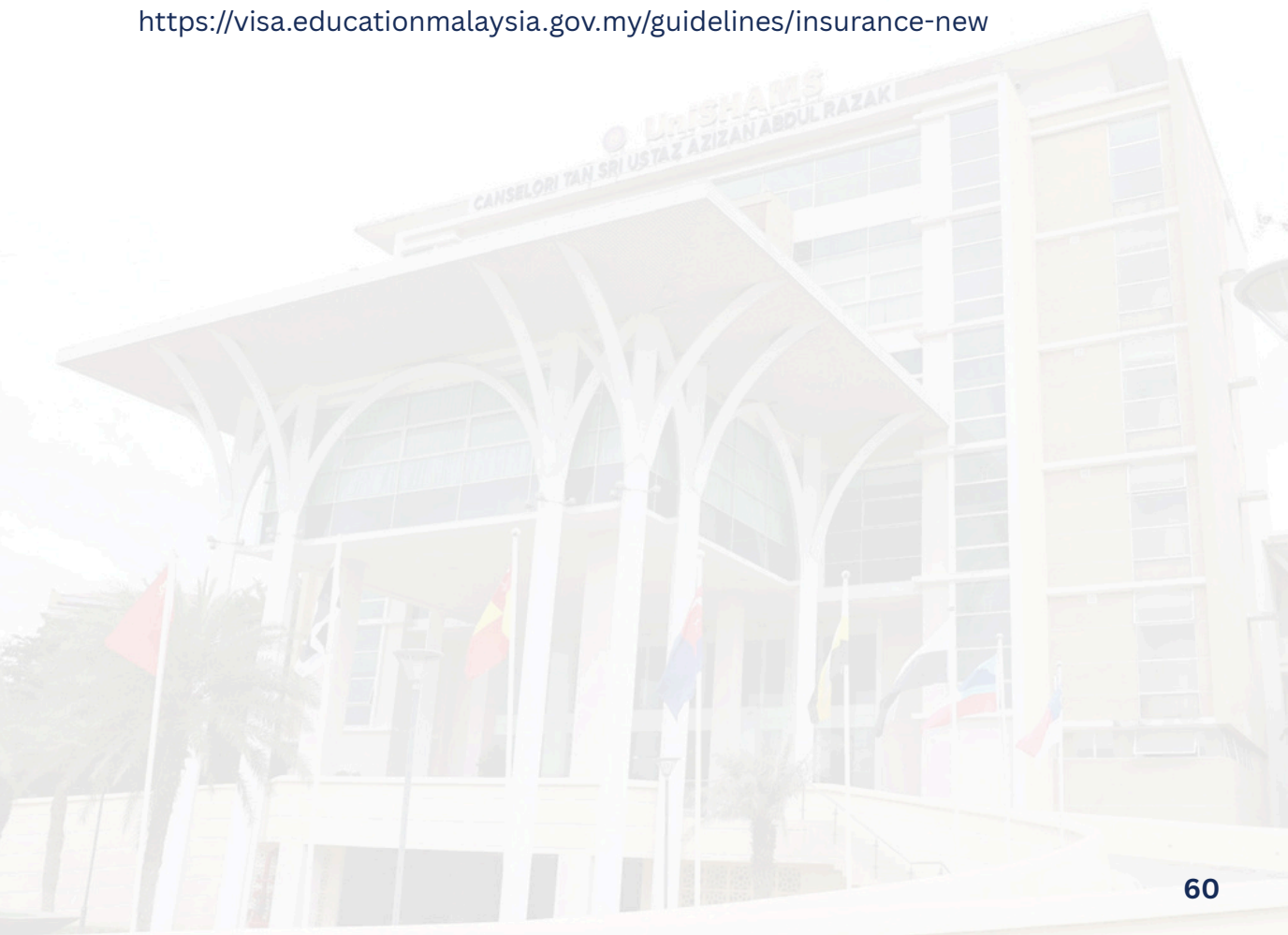
List of Hospitals/ Clinics Nearby Campus

Panel Hospitals & Clinics

All international students are covered by a locally purchased medical health insurance scheme once they have a valid student pass.
You can check your panel hospitals and clinics list from entire Malaysia at

List of Hospitals :
https://visa.educationmalaysia.gov.my/media/cms_upload/EFTB-_List_of_Panel_Hospitals_2023.pdf

List of Clinics :
https://visa.educationmalaysia.gov.my/guidelines/insurance-new



Useful Information

List of Embassies /Missions

High Commission for the People's Republic of Bangladesh. Block - 1, Lorong Damai 7, Jalan Damai, 55000 Kuala Lumpur. Tel: 03 2148 7490, 03 2143 0768	**Embassy of the Republic of Croatia.** 3 Jalan Mengkuang, Off Jalan Ru, Off Jalan Ampang, 55000 Kuala Lumpur. Tel: 03 4253 5343
Belgium - Royal Embassy of Belgium. 8A, Jalan Ampang Hilir, 55000 Kuala Lumpur. Tel: 03 4252 5733	**Embassy of the Republic of Cuba.** 20 Lingkungan U Thant, Off Jalan U Thant, 55000 Kuala Lumpur. Tel: 03 4251 6808
Embassy of the Republic of Bosnia and Herzegovina. 854, Bellamy Road, 50460 Kuala Lumpur. Tel: 03 2144 0353, 03 2142 1843	**Embassy of the Czech Republic.** 32, Jalan Mesra, Off Jalan Damai, 55000 Kuala Lumpur. Tel: 03 2142 7185, 03 2141 3205
Embassy of the Federative Republic of Brazil Suite 20-01, 20th Floor, Menara Tan & Tan, 7 Jalan Tun Razak, 50400 Kuala Lumpur Tel: 03 2171 1420 (Gen), Tel: 03 2171 1425 (Consular), Fax: 03 2171 1428, E-mail: embassy@brazilembassy.org.my	**Royal Danish Embassy.** http://www.denmark.com.my/ 22nd Floor, Wisma Denmark, 86, Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2032 2001, 03 2032 2004, 03 2032 2005
British High Commission. http://www.britain.org.my/ 185, Jalan Ampang, 50450 Kuala Lumpur. Tel: 603-2148 2122, 03 2148 7122 (Consular Section)	**Embassy of the Republic of Ecuador.** 8th Floor, West Block, Wisma Selangor Dredging, 142-C Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2163 5078, 03 2163 5094

Useful Information

List of Embassies /Missions

Embassy of the Islamic State of Afghanistan. Suite 6.06, 6th Floor, North Block, The AmpWalk, 218 Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2162 8897	**High Commission of Brunei Darussalam.** 19th Floor, Menara Tan & Tan, Jalan Tun Razak, 50400 Kuala Lumpur. Tel: 03 2161 2800, 03 2161 2828
Embassy of the Republic of Albania. Jalan Bukit Ledang, Off Jalan Duta, 50480 Kuala Lumpur. Tel: 03 2093 7808, 03 2093 8102	**Royal Embassy of the Kingdom of Cambodia.** 83/JKR-2809, Lingkungan U-Thant, 55000 Kuala Lumpur. Tel: 03 4257 3711, 03 4257 1150
Embassy of the Democratic People's Republic of Algeria 5, Jalan Mesra, Off Jalan Damai,55000 Kuala Lumpur. Tel: 03 2148 8159, 03 2145 9604	**Canadian High Commission.** 7th Floor, Plaza OSK, 172 Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2718 3333
Embassy of the Republic of Argentina. 3, Jalan Semantan Dua, Damansara Heights, 50490 Kuala Lumpur. Tel: 03 2095 0176, 03 2095 2564	**Chile - Embassy of Chile.** 8th Floor, West Block, 142-C Jalan Ampang, Wisma Selangor Dredging, 50450 Kuala Lumpur. Tel: 03 2161 6203, 03 2161 6214
Australian High Commission. 6, Jalan Yap Kwan Seng, 50450 Kuala Lumpur. Tel: 03 2146 5555, 03 2146 5787 (after office hours)	**Embassy of the People's Republic of China.** 229, Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2142 8585, 03 2142 8495

Useful Information

List of Embassies /Missions

High Commission for the People's Republic of Bangladesh. Block - 1, Lorong Damai 7, Jalan Damai, 55000 Kuala Lumpur. Tel: 03 2148 7490, 03 2143 0768	**Embassy of the Republic of Croatia.** 3 Jalan Mengkuang, Off Jalan Ru, Off Jalan Ampang, 55000 Kuala Lumpur. Tel: 03 4253 5343
Belgium - Royal Embassy of Belgium. 8A, Jalan Ampang Hilir, 55000 Kuala Lumpur. Tel: 03 4252 5733	**Embassy of the Republic of Cuba.** 20 Lingkungan U Thant, Off Jalan U Thant, 55000 Kuala Lumpur. Tel: 03 4251 6808
Embassy of the Republic of Bosnia and Herzegovina. 854, Bellamy Road, 50460 Kuala Lumpur. Tel: 03 2144 0353, 03 2142 1843	**Embassy of the Czech Republic.** 32, Jalan Mesra, Off Jalan Damai, 55000 Kuala Lumpur. Tel: 03 2142 7185, 03 2141 3205
British High Commission. http://www.britain.org.my/ 185, Jalan Ampang, 50450 Kuala Lumpur. Tel: 603-2148 2122, 03 2148 7122 (Consular Section)	**Embassy of the Republic of Ecuador.** 8th Floor, West Block, Wisma Selangor Dredging, 142-C Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2163 5078, 03 2163 5094

Useful Information

List of Embassies /Missions

Embassy of the Arab Republic of Egypt. 28, Lingkungan U Thant, Off Jalan U Thant, 55000 Kuala Lumpur. Tel: 03 4256 8184, 03 4256 8745	**Embassy of Jordan.** 2, Jalan Kedondong, Off Jalan Ampang Hilir, 55000 Kuala Lumpur. Tel: 03 4252 1268, 03-4252 8549
Embassy of the Republic of France. http://www.france.org.my/ambassade/en/index.htm 196, Jalan Ampang, 50450 Kuala Lumpur. Tel: 603 2148 4122, 03 2148 4235, 03 2148 4318, 03 2148 0516	**Embassy of the Republic of Kazakhstan.** Suite 6.07, 6th Floor, North Block, The Ampang Walk, 218, Jln. Ampang, 50540 Kuala Lumpur. Tel: 03 2166 4144, 03 2166 7872
Embassy of the Federal Republic of Germany. 3, Jalan U Thant, 55000 Kuala Lumpur. Tel: 03 2142 9666, 03 2142 9825, 03-2148 3989 (Consular Section)	**High Commission of Kenya.** 7A Gerbang Ampang Hilir, 55000 Kuala Lumpur. Tel: 03 4257 2431
High Commission of the Republic of Ghana. 14 Ampang Hilir, Off Jalan Ampang, 55000 Kuala Lumpur. Tel: 03 4252 6995, 03 4257 9703	**Embassy of the Democratic People's Republic of Korea.** 4 Persiaran Madge, Off Jalan U Thant, 55000 Kuala Lumpur. Tel: 03 4256 9913 Fax: 03 4256 9933

Useful Information

List of Embassies /Missions

High Commission of India. 2 Jalan Taman Duta, Off Jalan Duta, 50480 Kuala Lumpur. Tel: 03 253 3504, 03 253 3509, 03-253 3511,03 253 3522 (Passport and Visa)	**Embassy of the Republic of Kyrgyz.** 1, Lorong Damai 10, 55000 Kuala Lumpur. Tel: 03 2164 9862, 03 263 2012
Embassy of the Republic of Indonesia. http://www.kbrikl.org.my/ 233 Jalan Tun Razak, 50400 Kuala Lumpur. Tel: 03 603 242 1354, 03 242 1151, 03 241 5228	**Embassy of the Lao People's** Democratic Republic. 12A Pesiaran Madge, Off Jalan Ampang Hilir, 55000 Kuala Lumpur. Tel: 03 4251 1118
Embassy of the Islamic Republic of Iran. 1 Lorong U Thant Satu, Off Jalan U Thant, 55000 Kuala Lumpur. Tel: 03 4251 4824, 03 4251 4830 (Visa Section)	**The People's Bureau of the Great Socialist People's Libyan Arab Jamahiriya.** 6, Jalan Madge, Off Jalan U Thant, 55000 Kuala Lumpur. Tel: 03 2141 1035, 03 2141 1158
Embassy of the Republic of Iraq. 2 Jalan Langgak Golf, Off Jalan Tun Razak, 55000 Kuala Lumpur. Tel: 03 2148 0555, 03 2148 0650, 03 2148 0721	**Embassy of the Grand-Douchy of Luxembourg.** Suite 16.03, 16th Floor, Menara Keck Seng,203, Jalan Bukit Bintang, 55100 Kuala Lumpur. Tel: 03 2143 3134

Useful Information

List of Embassies /Missions

Embassy of Ireland. Ireland House, The Amp Walk, 218 Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2161 2693	**High Commission of Mauritius.** 14th Floor, Bangunan Angkasa Raya, Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2141 1870, 03 2141 1126
Embassy of the Republic of Italy. http://www.italy-embassy.org.my/ 99 Jalan U Thant, 55000 Kuala Lumpur. Tel: 03 4256 5122, 03 4256 5228, 03 4256 4371	**Embassy of Mexico.** http://www.embamex.org.my/ Menara Tan & Tan, 22nd Floor, 207 Jalan Tun Razak, 50400 Kuala Lumpur. Tel: 03 2164 6362
Embassy of Japan. http://www.embjapan.org.my/ 11 Persiaran Stonor, Off Jalan Tun Razak, 50450 Kuala Lumpur. Tel: 03 2142 7044, 03 2142 7639	**Embassy of the Kingdom of Morocco.** 7th Floor, East Block, Wisma Selangor Dredging, 142-B Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2161 0701, 03 2161 0705
Embassy of the Union of Myanmar. 10, Jalan Mengkuang, Off Jalan Ru, 55000 Kuala Lumpur. Tel: 03 4256 0280, 03 4257 0680	**Embassy of the Russian Federation.** 263, Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 4256 0009, 03 4256 7252
High Commission of Namibia. 11 Jalan Mesra, Off Jalan Damai, 55000 Kuala Lumpur. Tel: 03 2143 3593	**Royal Embassy of Saudi Arabia.** 7, Jalan Kedondong, Off Jalan Ampang, 55000 Kuala Lumpur. Tel: 03 4257 9825, 03 4257 9831, 03 4257 9433

Useful Information

List of Embassies /Missions

Royal Netherlands Embassy. Suite 7.01, 7th Floor, The Ampwalk, South Block, 218 Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2168 6200	**High Commission of the Republic of Seychelles.** 50, 2nd Floor, Jalan SS19/1D, 47500 Subang Jaya. Tel: 03 5638 9881, 03 5638 8964
New Zealand High Commission. 21st. Floor, Menara IMC, 8 Jalan Sultan Ismail, 50250 Kuala Lumpur. Tel: 03 2078 2533	**High Commission of the Republic of Singapore.** http://www.gov.sg/mfa/kl/ 209, Jalan Tun Razak, 50400 Kuala Lumpur. Tel: 03 2161 6277, 03 2161 6404, 03 2161 6506
High Commission of the Federal Republic of Nigeria. 85, Jalan Ampang Hilir, 55000 Kuala Lumpur. Tel: 03 4251 7843, 03 4251 8512	**High Commission of the Republic of South Africa.** http://www.afrikaselatan.com/ 12, Lorong Titiwangsa 12, Taman Tasik Titiwangsa, 53200 Kuala Lumpur. Tel: 03 4026 5700, 03 4024 4456
Royal Norwegian Embassy. http://www.norway.org.my/ 53rd. Floor, Empire Tower, Jalan Tun Razak, 50400 Kuala Lumpur. Tel: 03 2163 7100	**Embassy of Spain.** 200, Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2142 8776, 03 2148 4868, 03 2148 4655
Embassy of the Sultanate of Oman. 6, Jalan Langgak Golf, Off Jalan Tun Razak, 55000 Kuala Lumpur. Tel: 03 2145 2827/2829	**High Commission of the Democratic Socialist Republic of Sri Lanka.** No 116, Jalan Damai, Off Jalan Ampang, 55000 Kuala Lumpur. Tel: 03 2161 2199, 03 2161 2206

Useful Information

List of Embassies /Missions

High Commission for Pakistan. http://www3.jaring.my/pakistanhc 132, Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2161 8877, 03 2161 8878	**Embassy of the Republic of Sudan.** 1, Persiaran Ampang, Off Jalan Ru, 55000 Kuala Lumpur. Tel: 03 4256 9104, 03 421 6054, 4252 5631
Embassy of the State of Palestine. 63, Jalan U Thant, 55000 Kuala Lumpur. Tel: 03 456 8905, 03 456 8906	**High Commission of the Kingdom of Swaziland.** Suite 22.03 & 22.03A, Menara Citibank, 165 Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2163 2511
Papua New Guinea High Commission. 46 Jalan U-Thant, 55000 Kuala Lumpur. Tel: 03 453 2400	**Embassy of Sweden.** http://www.embassyofsweden.org.my/ 6th Floor, Bangunan Angkasa Raya, 123 Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2148 5433
Embassy of the Republic of Peru. 6th Floor, South Block, Wisma Selangor Dredging, 142-A, Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2163 3034/ 3035	**Embassy of Switzerland.** 16, Persiaran Madge, 55000 Kuala Lumpur. Tel: 03 2148 0622, 03 2148 0751

Useful Information

List of Embassies /Missions

Embassy of the Republic of Poland. 495 Jalan Ampang, 68000 Ampang, Selangor Darul Ehsan. Tel: 03 4257 6733, 03 4257 6719	**Embassy of the Republic of Turkey.** 118, Jalan U Thant, 55000 Kuala Lumpur. Tel: 03 4257 2225, 03 4257 2226
Embassy of Romania. 114, Jalan Damai, Off Jalan Ampang, 55000 Kuala Lumpur Tel: 03 2142 3172	**Embassy of Ukraine.** 22nd Floor, Menara Tan & Tan, 207, Jalan Tun Razak, 50400 Kuala Lumpur. Tel: 03 2166 9552
Embassy of the United Arab Emirates 1, Gerbang Ampang Hilir, Off Persiaran Ampang Hilir, 55000 Kuala Lumpur. Tel: 03 4253 5221, 03 4253 5420	**Embassy of the Republic of Uzbekistan.** Suite 6.03, 6th Floor, North Block, The Ampang Walk, 218, Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2161 8100, 03 2161 8101
Uganda High Commission Kuala Lumpur, Malaysia Level 10 - Suite 01, Menara Tan & Tan, 207, Jln Tun Razak, Kuala Lumpur, 50400 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur Phone: 03-2078 2420	**Embassy of Venezuela.** http://www5.jaring.my/venezuela/ Suite 20-05, 20th Floor, Menara Tan & Tan, 207, Jalan Tun Razak, 50400 Kuala Lumpur. Tel: 03 2163 3444, 03 2163 3445
Embassy of the Republic of the Philippines. http://www.philembassykl.org.my/ 1, Changkat Kia Peng, 50450 Kuala Lumpur. Tel: 03 248 4233/ 4654	**Royal Thai Embassy.** 206, Jalan Ampang, 50450 Kuala Lumpur. Tel: 03 2148 8222, 03 2148 8350

Useful Information

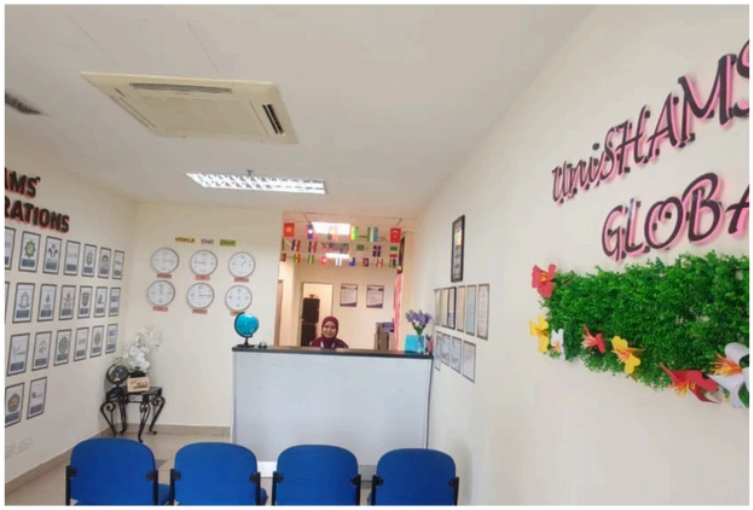
List of Embassies /Missions

Embassy of the United States of America. http://www.usembassymalaysia.org.my/ 376 Jalan Tun Razak, 50400 Kuala Lumpur. Tel: 03 2168 5000	**Embassy of the Socialist Republic of Vietnam.** 4, Persiaran Stonor, 50450 Kuala Lumpur. Tel: 03 248 4036 (Visa), 03 248 4534 (Protocol), 03 248 4692 (Commercial)
Embassy of the Republic of Uruguay. http://members.tripodasia.com.my/embassyUrukual 21, Jalan Taman U Thant, Off Jalan U Thant, 55000 Kuala Lumpur. Tel: 03 243 3364, 03 243 3379	**Embassy of the Republic of Yemen.** 6, Jalan Kedondong, Off Jalan Ampang Hilir, 55000 Kuala Lumpur. Tel: 03 4251 1793, 03 4252 2481
High Commission of the Republic of Zimbabwe 124, Jalan Sembilan, Taman Ampang Utama, 68000 Ampang Tel: 03 451 6779, 03 451 678	

A Glimpse of Our Campus

A Glimpse of Our Campus

A Glimpse of Our Campus



University Activity Highlights 2025

Student and staff activities

University Activity Highlights 2025

Student and staff activities

University Activity Highlights 2025

Student and staff activities

University Activity Highlights 2025

27th Convocation Ceremony

University Activity Highlights 2025

27th Convocation Ceremony

KEDAH TOURISM

"You're free to be different."

LANGKAWI ISLAND

One of Malaysia's most famous tourist destinations, Langkawi is known for its beautiful beaches, clear waters, and natural attractions. Popular spots include:

EAGLE SQUARE

LANGKAWI SKY CAB

LANGKAWI SKY BRIDGE

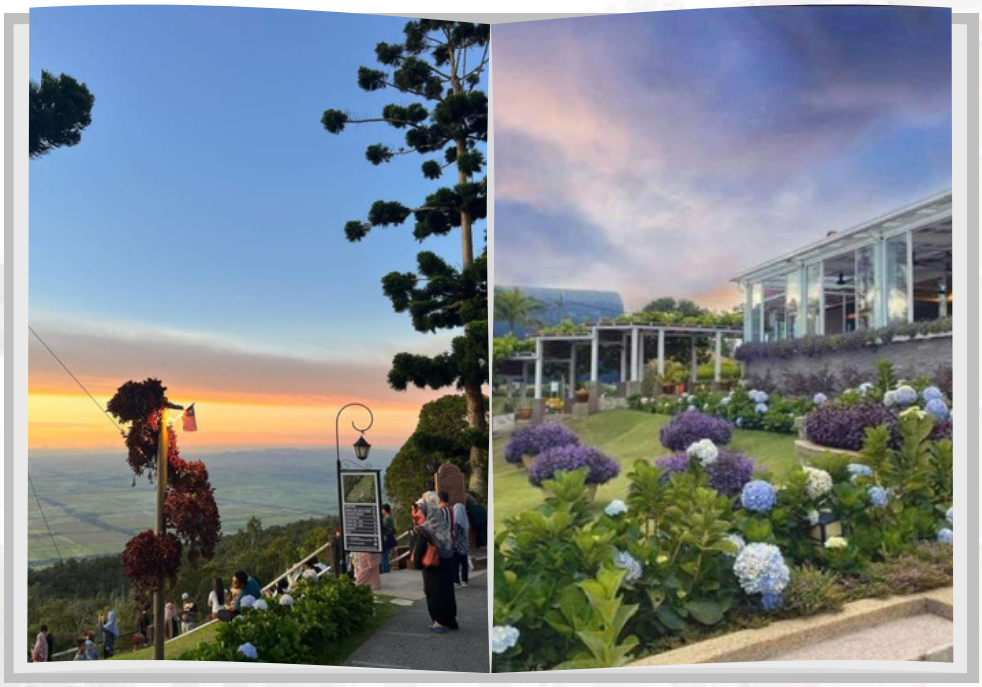
KILIM GEOFOREST PARK

UNDERWATER
WORLD LANGKAWI

CHENANG BEACH

MOUNT JERAI

Standing majestically at 1,217 metres, Mount Jerai offers cool weather and stunning panoramic views of paddy fields and the coastline.



Known as the oldest civilisation site in Southeast Asia, Bujang Valley is home to ancient Hindu-Buddhist temples (candi) and archaeological artefacts dating back over 2,000 years. It is suitable for students interested in history, religion and civilisation and also archaeology.

ALOR SETAR CITY

As the capital of Kedah, Alor Setar has a mix of modern and cultural attractions:

ZAHIR MOSQUE

ALOR SETAR TOWER

KEDAH ROYAL MUSEUM

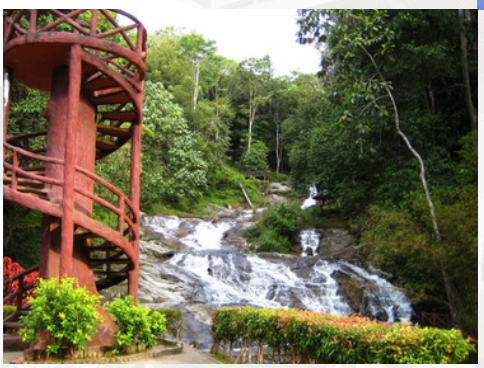
PEKAN RABU

BALING

Baling is a district located in the southeastern part of Kedah, bordering Perak and Thailand. Its only about 40-50km from UniSHAMS. It is known for its rich history, natural attractions, and peaceful rural environment.

MOUNT BALING

ULU LEGONG HOT SPRING



BAYU WATERFALL

SIREH CAVE

SUNGAI PETANI

A vibrant town located in Kedah, Malaysia. It is known for its rich history, culture, and natural beauty. Its only about 15-20km from UniSHAMS. There are numerous activities to enjoy, from shopping to exploring nature. For a unique Malaysian experience, Sungai Petani offers a blend of history and modernity

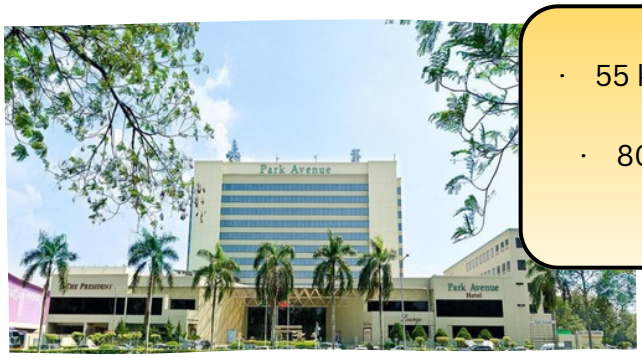
PANTAI MERDEKA

AMANJAYA MALL SHOPPING COMPLEX

CLOCK TOWER SUNGAI PETANI

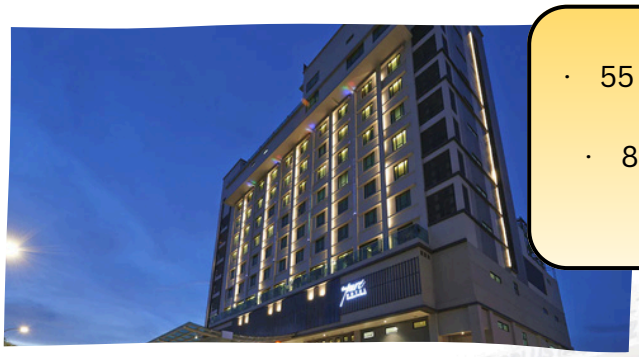
MUZAFFAR SYAH MOSQUE

Students' Guide to Accommodation Hotels at SUNGAI PETANI



Park Avenue Hotel

- 55 km from Penang International Airport
- 80 km from Alor Setar Airport
- 25 km to UniSHAMS

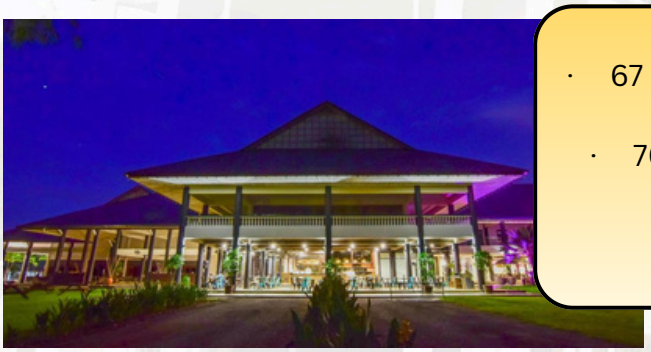


Purest Hotel

- 55 km from Penang International Airport
- 80 km from Alor Setar Airport
- 24 km to UniSHAMS

Hotel Seri Malaysia

- 60 km from Penang International Airport
- 75 km from Alor Setar Airport
- 23 km to UniSHAMS



Cinta Sayang Resort

- 67 km from Penang International Airport
- 76 km from Alor Setar Airport
- 22 km to UniSHAMS

Students' Guide to Accommodation Hotels at KUALA KETIL

CMN Hotel & Homestay

- 65 km from Penang International Airport
- 82 km from Alor Setar Airport
- 15 km to UniSHAMS

Village Hotel

- 66 km from Penang International Airport
- 93 km from Alor Setar Airport
- 4.6 km to UniSHAMS

KR Hotel

- 66 km from Penang International Airport
- 93 km from Alor Setar Airport
- 4.4 km to UniSHAMS

DIMA Garden

- 68 km from Penang International Airport
- 90 km from Alor Setar Airport
- 6.6 km to UniSHAMS

Students' Guide to Accommodation Homestays at KUALA KETIL

Nafadz Homestay
No. 853, Lorong Bidara 25,
Taman Desa Bidara,
09300 Kuala Ketil, Kedah
+6014-7585045

Aisar Homestay
No. 325A, Lorong 12/2,
Taman Desa Bidara,
09300 Kuala Ketil, Kedah
+6019-3609684

Qaisara Homestay
348 & 349, Lorong Insaniah 13/8,
Taman Insaniah,
Prima Residensi,
09330 Kuala Ketil, Kedah
·+6019-4601610

PPQM Binjul Homestay
Lot 1231, Kg Binjul,
09300 Kuala Ketil, Kedah
·+6013-2126833

Alamanda Desa Bidara Homestay
Taman Desa Bidara
09300 Kuala Ketil, Kedah
· +6018-4030499

Acu Homestay
No. 27, Susur Orkid, Taman Orkid,
09300 Kuala Ketil, Kedah
+6019-9458801

Students' Guide to Accommodation Homestays at KUALA KETIL

Hujung Kampung Homestay
Kampung Pekan Lama,
09300 Kuala Ketil, Kedah
+6012-6580086

Abah Homestay
Taman Orkid,
09300 Kuala Ketil, Kedah
+6019-4249940

D'Lina Homestay
No. 14C, Kg Kubang Hong,
09300 Kuala Ketil, Kedah
+6018-2732990

Al-Tajel Homestay
Taman Insaniah,
09300 Kuala Ketil, Kedah
+6011-133355144

Teratak Kasih Homestay
Kampung Tembak B,
09300 Kuala Ketil, Kedah
· +6012-4636138

Ribhan Homestay
No. 67, Kampung Charok Bakap,
09300 Kuala Ketil, Kedah
· +6019-4554518

Spice Trails
of Kedah

LOCAL FOOD IN KEDAH

Nasi Lemak

A classic Malaysian favourite made of fragrant coconut rice served with sambal, boiled egg, fried anchovies, and peanuts. In Kedah, it is often milder and creamier.

Nasi Ulam

A traditional Kedahan dish consisting of rice mixed with fresh herbs, vegetables, and fragrant spices. Light, refreshing, and perfect for those who enjoy healthy flavours.

Laksa Kedah

A unique version of noodles in a fish-based broth, usually topped with fresh vegetables, sliced egg, and a squeeze of lime. Its flavour is simple yet comforting.

LOCAL FOOD IN KEDAH

Gulai Daging Kedah

A rich and savoury meat curry popular in northern Malaysia. Often served during special occasions and festive seasons

Roti Canai & Teh Tarik

Widely available at local mamak restaurants. Roti Canai is a flaky flatbread served with curry, while Teh Tarik is a frothy milk tea—perfect for breakfast or supper.

Durian

A popular seasonal treat of sticky rice served with fresh durian and coconut milk. Sweet, creamy, and enjoyed by locals during durian season

LOCAL FOOD IN KEDAH

Ikan Bakar

Fresh fish marinated with spices and grilled over charcoal. Commonly found in coastal areas like Kuala Kedah and Tanjung Dawai.

Mee Udang

A Kedahan specialty featuring noodles with large prawns in a savoury gravy. Best enjoyed near coastal towns where seafood is fresh.

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Fax : 04-499 1076

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